

MASTER COATING

Conduct Policy Statement

Commitment

We give our time, expertise, enthusiasm and knowledge generously, and are united in our communication with internal and external customers.

Development

We create an environment where all team members are encouraged to learn and grow. We contribute effectively by using our creativity and innovation to benefit each other and the business.

Compliance

We make decisions that are in the best interests of Usher and Son staff, the business and the brand, in line with company policies and procedures.

Inclusion

We are friendly and approachable, ensuring everyone has an equal opportunity to speak. We are critical of ideas, not people.

Prevention

We encourage open communication, collaboration and mutual respect to create a positive and supportive workplace culture.

Success

We strive for excellence and quality in everything we do — if a job is worth doing, it is worth doing well.